

# Raiffeisen Application form for Raiffeisen ONLINE for private individuals

Bank consultant          
Customer number

Registration/Change of details  Reissuing of a PIN envelope

## I. CUSTOMER INFORMATION

Customer name ..... Personal ID/UIC

I wish to authorize the User in section II under the conditions in the current document.  
(Please check in case of authorization of a user different from the bank customer)

## II. USER owner / attorney

User name .....  
User address .....  
Personal ID/UIC          Foreigner w/o UIC, Date of birth \_\_\_/\_\_\_/\_\_\_  
ID document No       issued on \_\_\_/\_\_\_/\_\_\_ by ..... Validity date \_\_\_/\_\_\_/\_\_\_  
E-mail ..... Mobile number for contact: +359

## III. USER RIGHTS AND SECURITY DEVICE

The User in section II receives **Active banking rights for all existing and future accounts and products** for banking via the internet site of the service and the native application for mobile devices. The confirmation of all orders will be done via SMS authorization at the stated mobile number for contact of the User.

I received my username and password in a sealed envelope with serial №.....  
Date of receipt: \_\_\_/\_\_\_/20\_\_\_      ✍ Signature of the User: .....

The User in section II will use another security device for authorization:  
 The User will receive an SMS authorization code at mobile number: +            
 The User will use Token for confirmation of orders  
 The User will receive token activation codes via SMS at mobile number: +            
 I received my token activation code in a sealed envelope with serial №.....  
Date of receipt: \_\_\_/\_\_\_/20\_\_\_      ✍ Signature of the User: .....

Limiting the access for banking to balance inquiries and movements  
 Passive banking for all existing and future accounts and products  
Mobile application:  
 Disable the access via the native application for mobile devices  
Date of receipt: \_\_\_/\_\_\_/20\_\_\_      ✍ Signature of the User: .....

## IV. REISSUING OF A PIN ENVELOPE

A new PIN envelope to be reissued to the User in section II  
The amount of .....BGN will be paid  in cash /  from bank account BG             
 I received my username and password in a sealed envelope with serial №.....  
Date of receipt: \_\_\_/\_\_\_/20\_\_\_      ✍ Signature of the User: .....

## V. DECLARATIONS

- I declare that I have received, acquainted myself with and unconditionally accept the General terms and conditions for payment accounts and services, debit cards and Raiffeisen ONLINE for individuals of Raiffeisenbank (Bulgaria) EAD and Security Instructions for usage of Raiffeisen ONLINE.
- I declare that by signing this Agreement, I confirm the truth and accuracy of all the information I have provided, and I allow the Bank to check it at any time, and I undertake, if any relevant changes occurs, to inform the Bank immediately.
- I declare that I agree to provide the Bank with the necessary information and documents, related to Law on the Measures against Money Laundering (LMML) and the Rules for the Application of the LMML, and the applicable Bulgarian legislation – upon request by the Bank, related to the implementation of a concrete operation.
- I declare that I am responsible for all actions undertaken on my behalf or by persons I have authorized after access to the Raiffeisen ONLINE service has been granted.
- I consent to the SMS notifications which Raiffeisenbank (Bulgaria) EAD shall send to the mobile numbers in section II and section III, consisting of the detail information for transactions and authorization code. In case of the chosen authorization device is a token, I declare that I have acquainted myself with and unconditionally accept the Instruction for using token.

Date: \_\_\_/\_\_\_/20\_\_\_      ✍ Signature of the Customer\* ..... ✍ Signature of the User:

\*In case of authorization the Bank Customer signs for the Customer and the authorized person for the User

(The information shall be filled by a RBBG employee)	Employee initials in Midas	Date	Time	Signature
Application accepted by/PIN envelope is given by/ Security device is given by				

### Banking is quick and easy with Raiffeisen ONLINE! What's next?



1	You will receive an SMS when the online banking is active	2	Scan the QR code and download the mobile app	3	Fill in your initial access data from the PIN envelope	4	Choose your own username and password
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