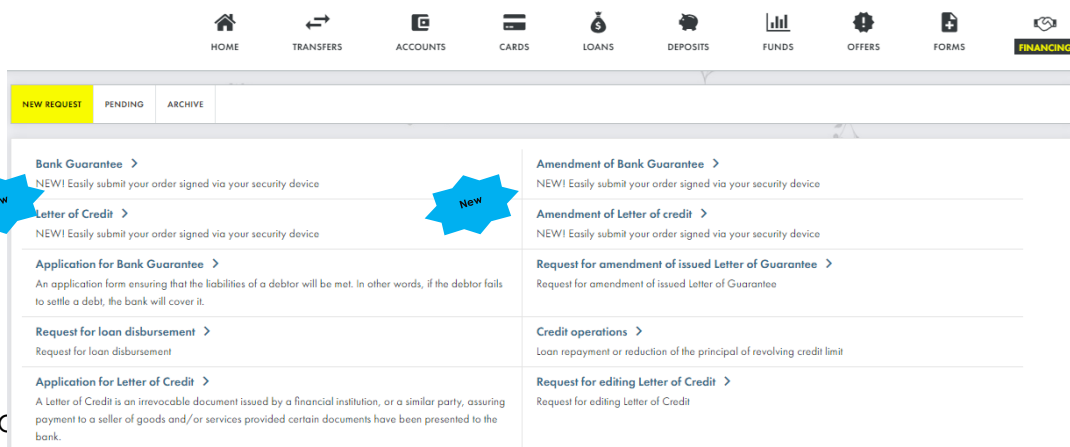


## You can now sign 4 new requests only with your security device:

- Bank guarantee
- Amendment of bank guarantee
- Letter of credit
- Amendment of letter of credit



The new requests are already available in KBC Online Bulgaria and will replace the existing ones signed with QES (qualified electronic signature).

IMPORTANT: To take advantage of the new possibility you should visit a bank branch where to fill in the request for the respective rights. Current requests signed with QES and sent with a security device will be active until 09.02.2022 incl.

For your convenience:

- you can now see the **standard bank guarantee texts** at the moment you submit the request;
- we created a **new warranty guarantee request** which ensures the fulfilment of the warranty obligations under a contract.

In case you need assistance contact as:  
0700 10 000 (Vivacom) – at the price of a city call  
17 21 (A1 and Yettel) – with no added fees.